

IWUG Online Meeting Minutes

April 7, 2016

Topics discussed:

Announcements

None at this time.

WITS Production Updates

We are currently running Version 18.5.3, and there has been an addition to the system to aid in the disclosure of and request for client records. The Health Information Management System is now available under the Agency tab on the blue navigation pane. This functionality will not replace the need for consents and is completely optional for your agencies to use. For more information and guidance on how to use the module, please review the documentation that we have supplied on both Disclosing Client Information and Requesting Client information through the module. This documentation can be found on www.wits.idaho.gov under the WITS User Guides tab for the SUD provider network. A full walkthrough, question and answer session will be offered during our next open training period which will be held on Thursday, April 21st from 11:00 AM to Noon (MST).

WITS Development

Testing and Release Schedule

The upcoming release, 18.6, is scheduled to go into the testing environment next week, and the projected release date to Production is near the end of the month. Barring any critical errors in this release, the following work items will be pushed to Production in this timeframe:

Work Item 29804: Treatment Plan: Goal, Objective and Intervention being cut-off

To solve this issue, the width of the read-only boxes will be increased to fit all the data located at the top of the Goal, Objective, and Intervention screens in the treatment plan sections. They will be resizable by dragging them to view all existing data.

Work Item 29819: Yellow Screen Error when exporting Vital Signs to Excel

In release 18.6, the system will allow users to export the Vital Signs data to Excel without an error.

Work Item 30484: Authorization Change Request link removal for IDJC Authorization

The Requests link will be removed from all IDJC authorizations and the option to submit a request will no longer be available to providers for this funding source, as IDJC does not utilize authorization change requests.

Work Item 31318: GAIN - Blank Pages when GRRS is printed

In 18.6, the GAIN options of Print and Print Preview will display information without any blank

pages for the GRRS report from WITS. All pages generated will be viewed and printed in the proper format.

Work Item 31740: System not prompting for episode closure after Discharge

If the client does not have an active diagnosis, the system will not prompt for the episode closure in the Intake after the Discharge has been completed. This functionality will be restored in the next release regardless of the client's diagnosis status.

PARTNER AGENCY UPDATES

BPA Health:

Brina Jensen

Discharge Process: Brina took a moment to remind providers that BPA Health is implementing the Note to Authorizer requirement again when closing discharged cases. Now that the Discharge clean-up is complete, the Note to Authorizer will be required to notify BPA Health that the client is leaving services. Discharge information will be sent out early next week.

Follow up Survey Authorizations: BPA Health will be sending out an e-mail notifying providers which clients will have a pending authorization to accept when contacting the client or after completing the four contact attempts.

IDOC Training Email: Currently still working on finalizing dates and location for the IDOC training. Look for formal registrations to be distributed shortly.

Provider Dashboards: Provider dashboards are an active project in process; however, we don't know when it's going to be implemented on the provider side. Communication will be sent out when this is completed.

Provider Open House – May: A provider open house will be held May 17th, 18th after ICADD finishes up and May 19th. A formal communication will be forthcoming.

Idaho Department of Health and Welfare:

No updates at this time.

Idaho Department of Corrections:

No updates at this time.

Idaho Supreme Court:

No updates at this time.

Idaho Department of Juvenile Corrections:

No updates at this time.

Provider Updates

As part of the IWUG, we want to welcome and introduce a new provider to the SUD provider network and give them an opportunity to tell us a little bit about their agency, location and any other information they would like to share. This month, we thank Joshua D. Smith and Associates for joining us.

Workgroup Updates

We have continued to work with providers who have graciously volunteered their time and energy in helping us review the new treatment plan proposal implementation. We continue to welcome provider input and review for the new plans, and if you have any interest in reviewing the upcoming treatment plan proposal and functionality, please let the Help Desk staff know.

Upcoming Provider Workgroups

At this time, there are no additional upcoming system changes that would facilitate additional workgroups. We will continue to keep the provider network informed of any upcoming changes, and we appreciate your participation.